



799 Water Street  
St. John's, NL  
A1E 1C3

*PHONE: (709)726-7690*

*FAX: (709)726-7696*

E-mail: [peter@rdmindustrial.com](mailto:peter@rdmindustrial.com)

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Dear RDM Customer,

First I would like to wish you and your family the very best of health during these trying times.

Although we were able to stay open during the pandemic we did have to restrict access to our store and counter service. But now that we have moved to a new stage in the flattening of the curve, I am pleased to re-open our store and counter service.

I would like to give you some background as to how we have been dealing with these very unusual times so that you and your employees will feel comfortable and secure in our building.

Since mid-March we have been following a strict sanitizing protocol. Hand washing and sanitizing, surface cleaning, contact point cleaning, all employee's temperatures are taken twice daily, coughing etiquette, all of these practices have been in place from the beginning of this pandemic.

And now that we have opened our store and service counter again we have put some protocols in place to keep you, your employees and ourselves safer. Some of the things we have done are, physical distancing markers on our showroom floor, hand sanitizer readily available for our visiting customers, and physical barriers at our cash.

So I hope that you will come back to our store and enjoy your visit knowing that we will do everything in our power to keep you, your employees and ourselves as safe as possible.

Regards,

Staff & Management RDM Industrial Ltd.